

Dear Micha and Ben,

It's been three years since my father, Leon, came to Oasis at Dodge Park, followed shortly thereafter by my mother Estelle. Having my parents together under your care was nothing short of a miracle for my parents and the rest of my family. They were in uniquely challenging situations with different needs. Oasis at Dodge Park was able to accommodate both my parents with outstanding and compassionate care.

My Father was living in an independent assisted living facility when his physical health declined to the point where he could no longer manage his diabetes. At the same time, my Mother was living in a geriatric psychiatric home due to her advanced dementia. My Dad would visit my Mom daily. After 65 years of marriage, they were inseparable. I needed to find a home for both Dad and Mom.

On the advice of a nurse caring for my Dad, I arranged a visit to Oasis at Dodge Park. From the moment I walked through the front door, I knew it was a special place. The receptionist was expecting my visit. The building was spotless. The residents were out of their rooms assembled in a spacious common area engaged in an exercise class. Caregivers circulated, actively participating in the exercises and encouraging the residents. Everyone was engaged. The atmosphere was calm.

That day, I met with Rene, the head nurse, John, a certified nursing assistant, Frank, a new resident, and the two of you. The visit was different from any 'tour' I have received at the dozens of nursing homes and assisted living facilities I had previously visited. Oasis at Dodge Park passed my test.

You were able to take care of both my parents. Mom and Dad shared a room, spent their days together in the library, dined together, and attended Shabbat services on Friday nights. My children and I were able to spend quality time visiting with Mom and Dad. We shared private meals, celebrated their birthdays, and joined them in activities. It was a special time of togetherness, after years of struggle with them physically apart.

My parents mental and physical health needs were met with expert attention. Whenever there was a problem or concern with my parents' health or behavior, I would hear immediately from Rene or the nurse on duty. When my Mom and Dad's health started to fail, Rene clearly laid out our options.

JHC Hospice was brought to attend to both parents' end of life care. The hospice services were seamlessly integrated with your staff's care. When Dad's health precipitously declined, I was travelling outside of the country. Fortunately, my son was able to be at Dad's side at the very end. You and your staff helped guide him through a challenging life event. When Mom's health suddenly declined, the world was in the midst of the COVID-19 crises. Going above and beyond the State visitation regulations, you allowed my daughter, wife, and I to be with Mom at the end. You moved Mom to a private room immediately adjacent to a side entrance to the building. Prior to visiting with Mom, we were tested for the virus. We were given gowns, masks, and face shields. We completely understood and appreciated the safety and infection control measures.

After two days, Mom passed peacefully. I felt so blessed to have the opportunity to spend those last days by Mom's side and say goodbye. As diminished as she was during her last three years, Mom always expressed gratitude for her care and thanked her caregivers. Finding and committing to a long term care facility for my parents was a difficult task. Both parents required 24 hour care. But, both parents had different needs. After researching and visiting dozens of facilities, I feel blessed to have discovered Oasis at Dodge Park. Three years after my initial visit, I am certain that Oasis at Dodge Park was the right choice for my parents. Thank you for all you have done. And, thank your incredible staff for all that they have done to care for my parents.

Sincerely,
Wade Rubinstein